

ADR-ODR International



8TH-11TH MAY 2017

BILL EDDY- 'MANAGING HIGH CONFLICT PEOPLE'

**ADR-ODR International present a 2017
one-off masterclass series by Bill Eddy.**

**Book before 1st
March 2017 for an
early bird price of
just £350 plus VAT**

**Full day workshops
based on
specialisms**

**Great for civil-
commercial, family
and workplace
lawyers and
mediators**

**ADR-ODR
International
members receive
a 15% discount**

Worth 6 CPD hours

Bill Eddy



Bill is a qualified lawyer, therapist, mediator and the President of High Conflict Institute. He developed the "High Conflict Personality" theory (HCP Theory) and has become an international expert on managing disputes involving high conflict personalities and personality disorders. He provides training on this subject to lawyers, judges, mediators, managers, human resource professionals, businesspersons, healthcare administrators, college administrators, homeowners' association managers, ombudspersons, law enforcement, therapists and others. He has been a speaker and trainer in over 30 states in the United States, seven provinces in Canada, as well as in Australia, New Zealand, France, Sweden and Austria.

Bill is a Certified Family Law Specialist in California and the Senior Family Mediator at the National Conflict Resolution Center in San Diego. Prior to becoming an attorney in 1992, he was a Licensed Clinical Social worker with twelve years' experience providing therapy to children, adults, couples and families in psychiatric hospitals and outpatient clinics. He has taught Negotiation and Mediation at the University of San Diego School of Law for six years and he is on the part-time faculty of the Straus Institute for Dispute Resolution at the Pepperdine University, the National Judicial College and a Visiting Lecturer at Monash University Law Chambers in Melbourne, Australia.

Bill has kindly agreed to come to the London from the US for one week from the 8th-12th May 2017 exclusively for ADR-ODR International. During this week Bill will be presenting a series of workshops aimed at different target audiences. These workshops will run as follows:

8th May 2017 - General - this workshop will be a general session aimed at anyone who is interested in managing people with high conflict personalities including lawyers, mediators, HR managers etc

9th May 2017 - How to manage high conflict people in the workplace - this workshop is aimed at workplace managers, leadership and development specialists and human resource managers.,

10th May 2017 - Families in conflict - this workshop is aimed at family lawyers, mediators, arbitrators and anyone else with a specific interest in conflict resolution in the family context

11th May 2017 - General - this workshop will be a general session aimed at anyone who is interested in managing people with high conflict personalities including lawyers, mediators, HR managers etc

Details about the course

When and where?

This course will be taking place from the 8th until the **11th May 2017**. All of the workshops will take place in the Seminar Room at the following address:

**Hardwicke Building,
New Square,
London
WC2A 3SB**

Price

If you book a place before the 1st March 2017 then you will be eligible to pay the earlybird price of £350 plus VAT.

Places booked after the 1st March 2017 will cost £425 plus VAT.

All ADR-ODR International members will receive a 15% discount on their booking price. This includes a 15% discount on the early bird price if members book before the 1st March 2017.

Anyone who would like to reserve a place can pay their booking fee in full in one lump sum or pay a deposit of £150 however, the full price must be paid at least 4 weeks in advance of the course in all circumstances.

On the day

Each day the course runs from 9am until 6pm.

On each day the course is running all delegates will receive a hot meal for lunch and open access to tea, coffee and refreshments all included in their booking fee. The day will consist of a general lecture about high conflict personalities in the morning followed by a number of activities and role plays after lunch which will allow you to explore how high conflict personalities can be managed in your industry/job role.

Managing High Conflict People Early Bird Booking Form

Your details

Full Name: _____

Address: _____

Telephone Number: _____ Email: _____

Job Title: _____ Company: _____

Details of the course you are booking:

Course Name	Bill Eddy "Managing High Conflict People"
Course Location	London
Course date you would like to book	London
Price	£350 plus VAT (20%) = £420
Method of Payment (please select one)	Full payment in one lump sum Instalments - £150 deposit + 3 x £90 payments

When completed please email to info@adrodrinternational.com

Signature: _____

By signing above, you acknowledge that you have read and understood the Terms and Conditions overleaf.

TERMS AND CONDITIONS

1. Fees and payment terms

Fees include face to face delivery of the course and all training materials given out on the course.

Accommodation and travel costs are not the responsibility of ADR-ODR International.

Full payment is due four weeks before the start date of the course. If full payment is not received, the place on the course will be withdrawn.

2. Cancellation or date changes

ADR-ODR International reserves the right to cancel or re-schedule the training course. In the event that delegates cannot be accommodated on an alternative course, a full refund will be given.

ADR-ODR International cannot be held responsible for any extra costs incurred as a result of a cancelled or re-scheduled course.

If you cancel your booking four weeks or more prior to the start date, ADR-ODR International will refund the full course fees less an administration fee of 20%. If you cancel your booking between two and four weeks prior to the start date, a 50% refund will be given. Two weeks or less prior to the start of the course or failure to attend will result in no refund being given.

Delegate substitutions can be made up to three days prior to the start of the course with no charge.

Changing your booking to a later course date will result in an administration fee of 25%

3. Reasonable adjustment

ADR-ODR International will do everything they can to make reasonable adjustments to the course in order to meet delegate requirements. Delegates need to make their requirements; such as food allergies and wheelchair access requirements etc., clear before booking and wait for confirmation that these needs can be met. The assessment process will require taking part in role-plays and other tasks in order to ascertain the level of skill reached.

4. Copyright

The copyright and all other intellectual property rights in all course materials remain the sole and exclusive property of ADR-ODR International and Bill Eddy. In participating in the course, you undertake that you will not copy or permit the photocopying of course materials, nor disclose or permit the disclosure or sell or hire the same to third parties, nor use the same for running your own courses unless agreed in advance and in writing by ADR-ODR International.

5. Indemnity

All information provided by ADR-ODR International is given in good faith and ADR-ODR International will not be held responsible for actions taken by the delegate or any other individual or organisation as a result of the information provided during the training course.

6. Queries

If you have any questions or queries regarding these terms and conditions, you must put these in writing to ADR-ODR International, prior to enrolling on the course. You can notify us of your queries by emailing: info@adrodrinternational.com. Your place will not be assured until the answers to any queries have been clarified in writing by ADR-ODR International.